



St Joseph's Catholic Primary School & Nursery

SCHOOL EMERGENCY AND BUSINESS CONTINUITY PLAN

**Our family at St Joseph's Learns, Loves and grows with
God at the centre**

Reviewed and ratified by Governing Body	26 th June 2025
Next Revision	Annually
To be reviewed	Summer term 2026

1. INTRODUCTION

Emergencies can and do happen and an organisation's ability to respond appropriately in emergencies depends on the forethought and planning that has already taken place. Further to the Civil Contingencies Act 2004, it is the responsibility of all public bodies to set in place emergency plans for the continuity of their service. The Local Authority (LA) considers it best practice that schools should have appropriate and effective emergency plans.

2. SCOPE

This document applies to all staff employed within St Joseph's, including teachers and school support staff.

3. EMERGENCIES IN SCHOOLS

While it is not possible to plan for every eventuality that might arise, incidents are grouped into three levels:

- Level 0 – Localised Incidents
- Level 1 - Localised Emergencies
- Level 2 - Major Community Emergencies

Levels 1 and 2 are distinguished by how wide-spread their possible effect may be and the action that needs to be taken, not necessarily their potential severity.

While the LA response and coordination is likely to take effect on the two higher levels only – *localised emergencies* and *major community emergencies*, it is considered worthwhile to include Level 0, since initial action taken is likely to be similar and recognition needs to be given to the unforeseen.

3.1 Level 0 - Localised Incident - Disruptive to routine but not an immediate threat to life or well-being.

An incident that can be dealt with locally and may, at most, require a limited closure of the school and includes limited disruption without involving risk to the well-being of individuals. Some support from the LA or other agencies may be necessary, and some incidents may require formal notification to the Local Authority (LA).

Examples (not exhaustive):

- Severe weather problems
- Services – power, gas, water cut off
- Failed heating system
- Flooding or other weather damage
- Fallen trees
- Minor earthquake tremor
- Water leak
- Vandalism
- Local industrial action
- Notifiable infectious outbreak.
- Travel or flight restrictions preventing normal return of school group from UK or overseas trips
- ICT failure or disruption including:
 - Internet Connectivity outage
 - Email system not working
 - Theft of servers or major parts ICT infrastructure

- Malicious (Virus, Denial of Service, hacking etc.) attack on ICT systems
- Website down
- Telephone Services not working (possibly linked to Internet service)

3.2 Level 1 - Localised Emergency - Localised emergencies may include any unexpected event which is likely to disrupt the normal functioning of the school.

These are more likely to be critical incidents involving a real threat of, or actual injury or death, where urgent and significant local authority and other agency support are needed.

Examples: In School

- A deliberate act of violence, such as the use of a knife, firearm or other weapon/implement
- A school fire or laboratory explosion/release of toxic chemicals/substances
- A pupil or teacher being taken hostage
- The destruction or serious vandalising of part of the school
- Fire
- Gas leak.

Outside School

- The death of a pupil or member of staff through natural causes or accidents
- A transport-related accident involving a large number of pupils and/or members of staff or resulting in death or serious injury
- Death or serious injuries on school journeys or excursions
- Civil disturbances and terrorism
- Large clusters of localised human to human viral infection which will trigger concerns of a likely epidemic.

3.3 Level 2 - Major Community Emergencies - Major emergencies may affect whole communities and typically involve Islington Emergency Planning Department

A serious incident in the local community which could have a significant impact on the school. School closure may be necessary dependent on the nature and proximity of the emergency. Islington Council's Emergency Planning Team will be involved in such incidents.

Examples:

- Serious road or rail accident or spillage
- Aircraft crash
- Factory explosion
- Terrorist action
- A more widespread disaster in the community
- A Flu epidemic or viral infection leading to national alert

As part of Islington Council's response to a major emergency certain schools and colleges have been identified as Emergency Rest Centres (ERC) for the temporary care of those made homeless by disaster. Such emergencies, and associated communications, will be coordinated through the emergency services (999) and Islington Council's Emergency Planning Team.

In the event of such an emergency, take necessary action locally and contact the Emergency Planning on 0207 527 2000.

This guidance supplements and updates advice contained in the Islington Emergency Planning Guidance. The main purpose of the guidance is to confirm communication arrangements between education establishments, including schools and children's centres, and the Authority in the event of an emergency.

4 SCHOOL EMERGENCY PLAN (SEP)

4.1 Scope of the School Emergency Plan (SEP)

Schools should plan to manage a range of potential threats, incidents and emergencies which are then documented in the School Emergency Plan (SEP), (see template, [Appendix 1](#)). This would include making a written assessment of the specific risks affecting the school and identifying any hazards which pose a particular risk, such as the proximity to an industrial estate, river or major road/transport hub, as well as taking account of other potential risks, such as;

- A violent intrusion onto school premises by malicious persons, either in person or by means of arson or explosive device
- Destruction or vandalism of part or whole of the school
- The school building becoming unsafe as a result of fire or flooding
- Severe weather
- Death of a pupil, member of staff or governor
- An epidemic
- Serious incidents on educational visits
- The release of hazardous substances near or on the school site
- A major IT incident. (Appendix 7)

Other events may also be deemed to be emergencies in schools because of the impact they have on teachers, pupils or other staff, sometimes for protracted periods of time:

- An incident in the community which is seen or experienced by pupils or staff
- An incident affecting relatives of pupils and which is known about within the school
- An incident involving allegations within the school
- An incident affecting a nearby or comparable school.
- Industrial action

Additional procedures for dealing with these types of emergencies should be accounted for in the SEP.

4.2 The Principles of an Emergency Response

There are typical tasks and actions that a school may need to undertake to manage a localised incident or emergency (Level 0 and Level 1), as well as supporting activity elsewhere during a major community emergency (Level 2).

The SEP should make it clear who will undertake each task for a range of possible scenarios.

The Executive Head Teacher, or pre-agreed nominee, is responsible overall for the school's response to an emergency, however they should be supported by the School Emergency Management Team (SEMT).

The SEMT should consist of senior staff that are appropriately trained and willing to take key roles in an emergency, such as; communications, welfare, media management and resources, supported by admin and caretaking staff or facilities manager. Identifying these key staff members and delegating roles in

advance will save time should an emergency occur.

To provide resilience during periods of absence of the primary designated member or during a protracted incident each member of staff nominated to take a key role in the SEP should so far as practicable also have an appointed deputy.

However, whilst the SEMT will coordinate the necessary actions at local level to minimise further risk as a result of an emergency, the LA and external services can be called upon at any time to provide help, advice and support to enable schools to carry out their day-to-day functions in extraordinary circumstances.

In smaller schools, it may not be possible to nominate a full SEMT and most roles will be taken by the Head Teacher or nominee, with support from the office staff or caretaker. In these circumstances, it is particularly important to contact the LA and report the incident as soon as possible.

Islington Council Emergency Planning Team have dedicated staff who can offer support and guidance, in conjunction with the LA Business Continuity Plans which set out clear procedures and protocols for dealing with emergencies. These plans detail how the emergency services, local authority, health authority, voluntary agencies and other organisations work together to mitigate the effects of any emergency that threatens the community.

4.3 Roles and Responsibilities

It is important that all staff involved in the school's response to an emergency are made fully aware of the procedures detailed in the SEP, and **appropriate training** should be provided to ensure that staff know their role, are confident to carry out tasks assigned to them and have access to available resources and facilities.

The school response to any incident or emergency can be divided into three distinct stages and the roles and responsibilities at each stage will vary: ([Appendix 2](#))

1. Initial Actions
2. Ongoing actions once the incident/emergency response is established
3. Actions following the close of the incident/emergency, leading to restoration of normality, reoccupation of premises etc.

The role of the Executive Head Teacher(or nominated deputy) is to agree/authorise implementation of the SEP and maintain senior oversight of the SEP is maintained in line with the strategic aims. Once implemented, the role of the Executive Head Teacher is to maintain liaison with Local Authority, Civil Emergency Services, and School Governors.

A senior member of staff should be appointed to act as SEP Coordinator to maintain day to day supervision of the SEMT. Other members of staff will be designated to other roles, answering to the SEP Coordinator.

A list of suggested roles and responsibilities and required actions is also included at [Appendix 2](#). This list is not exhaustive but is designed to allow Head Teachers/Principals to focus on issues relevant to their establishment. Roles can be combined or separated further according to staff availability.

There is also a number of Emergency Job Cards which can be found at [Appendix 9](#) which schools may find useful when assigning roles and responsibilities.

4.4 Training.

It is essential that all staff designated as members of the SEMT, and deputies, receive appropriate training to enable them to perform their respective duties effectively and efficiently.

4.5 Grab Bag contents

A grab bag contains all the information and guidance that may be of use during a disruption. Grab bags should be stored securely; but easily accessible taking into account it will contain personnel information.

There should be at least two grab bags each located in different parts of the school e.g. one in the school office and one out of the main building, in case the building becomes inaccessible.

The content of a grab bag can become heavy and cumbersome so you should avoid filling it with unnecessary items. Paper documentation should be together and you may want to consider a wheelie bag however a back paper is preferable.

The contents of the grab bag should be regularly checked and updated. A nominated person should be responsible for maintaining the grab bag e.g. Business Manager or School Secretary.

Suggested contents of a grab bag can be found at [Appendix 7](#).

5. ADDITIONAL INFORMATION

5.1 Media

In the event of any incident or emergency involving schools media interest, whether local or national, can be anticipated.

It may be useful to prepare a number of 'holding statements' which have been agreed in advance with the Islington Corporate Communication Team. This will allow some form of media release to be made and gain time for the Head Teacher and staff to understand exactly what has happened before a fuller statement is made.

See [Appendix 5](#) for further guidance.

5.2 Severe Weather

This document is intended to provide advice and guidance to schools in preparing emergency plans to deal with severe weather conditions which may result in school closures. School severe weather contingency plans should be prepared well before the bad weather season so that all staff, parents / guardians and pupils understand them. (See [Appendix 6](#))

It is therefore important that contingency plans are developed according to the local requirements of the individual establishment. Plans should include arrangements for issues such as roles and responsibilities, communication and media management, as well as how information about potential school closures and re-opening will be communicated to pupils, staff and parents.

5.3 School Closures

The decision to close the school is usually made by the Executive Head Teacher and Governors having sought confirmation from the LA.

School closures should be avoided where possible but where it is unavoidable, for health and safety reasons or staffing issues, consideration should be given to the contacting procedures for parents and

school transport. The procedures for school closures should be detailed in your SEP.

See [Appendix 6](#) for further guidance.

5.4 Insurance Claims

Where schools have local authority property owners insurance then they are covered against the following events: fire, lightning, explosion, aircraft, riot and civil commotion, malicious persons, earthquake, storm, flood, escape of water, impact own vehicle, sprinkler leakage, theft, breakage of fixed glass, escape of oil, aerials breakage, subsidence, ground heave and landslip, accidental damage.

Further advice on insurance matters can be obtained from Islington Risk and Insurance Sections or by contacting Steve Walsh (steve.walsh@islington.gov.uk)

5.5 Lockdown Procedures

Schools should also consider the Lockdown Procedures when considering emergency plans. Lockdown procedures should be a sensible and proportionate response to any external or internal incident which has the potential to pose a threat to the safety of staff, pupils and members of the public.

Appendix 1

School Emergency Plan

St Joseph's Catholic Primary School & Nursery
Highgate Hill, London N19 5NE



The AIM of this school emergency plan is to describe how the school will respond to an emergency in order to save lives, minimise the risk of injury to the school community in the event of a potential or actual life-threatening emergency and mitigate the effects of the event to the school community.

The OBJECTIVES of the school emergency plan are:

- To describe the locality in general, especially with regards to key locations.
- To describe the school geography in detail, especially with regards to key locations.
- To identify key responders (and deputies) including the School Emergency Management Team (SEMT).
- To identify possible hazards and identify appropriate strategies for managing the response.
- To identify potential triggers for plan activation.
- To identify how the SEMT Team will communicate with the extended school community.
- To identify the immediate actions of the responders and school community.
- To identify key locations relevant to the implementation of the plan.
- To identify a training and exercise schedule.
- To identify critical contact information.
- To identify a plan audit and review process.

Person responsible for updating this plan:	School Business Manager /Premises Manager
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Critical School Contact information: (Name and 24 / 7 contact details).	Executive Head Teacher: Clare McFlynn Head of School: Angela Noronha Key-holder(s): Michal Pastuszek Barry Turner: Emergency point of contact: Clare McFlynn Reception: 02072721270 Other: Louise Palmer
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Plan Activation The plan will be activated under the following circumstances.	On activation of the fire alarm On receipt of a telephone call by the emergency point of contact. On being informed of a bomb threat. On being informed of an external threat. On being informed of an intruder within the school. On being informed of a sudden illness in the school On receipt of information that the Head Teacher considers the plan to be activated.
How will Parents be kept updated on progress of the incident/emergency?	Cascade details: ParentPay emails & text messages Messages through school app
How will Parents be kept informed of School closures and re-openings?	Cascade details: ParentPay emails & text messages Messages through school app
The following addresses / contact details of important local institutions in the school neighbourhood: FULL DETAILS IN APPENDIX 8	Christopher Greenwood - Islington Safer Schools Sergeant Telephone: 07881232820. Fire and Rescue Station: 911 Hospital / GP Surgery: Whittington Hospital, 020 7272 3070 Cyber Choices Telephone: 020 7230 8611 Mobile 077 6060 8386 Email: pavandeep.virdee@met.police.uk
Who holds copies of the Emergency Plan?	Senior Leadership Team
Are contact details for contact details for outside agencies. Including the LA current and readily	Emergency Planning 0207 527 2000
Water cut off valve:	Store room (Internal) Dartmouth Park Hill (External)
Gas mains valve:	Boiler Room
Electric meter:	Upper Junior Cupboard Library
First incoming telephone point:	02072721270
What are the pre-planned arrangements for the following:	
Rendezvous Points:	St Joseph's Catholic School Car Park – Dartmouth Park Hill
Evacuation routes:	St Joseph's Catholic Church Highgate Hill /walkway by Parish Centre

Assembly points	St Joseph's playgrounds or St Joseph's Catholic Church Upper Car Park
Disabled evacuation routes	St Joseph's Catholic Church Highgate Hill /walkway by Parish Centre
Loss of premises:	Appendix 4 Review by SLT Short term arrangements, 1 or 5 days: close school Long term arrangements, over 1 week: LA support to resolve
Loss of water supply:	Appendix 4 Review by SLT Short term arrangements, 1 or 5 days: School Closed. Contact supplier Long term arrangements, over 1 week: LA support to resolve
Loss of electric supply:	Appendix 4 Review by SLT Short term arrangements, 1 or 5 days: Close school Contact supplier Long term arrangements, over 1 week: LA support to resolve
Loss of gas supply:	Appendix 4 Short term arrangements, 1 or 5 days: Evaluate Close school. Contact supplier Long term arrangements, over 1 week: LA support to resolve
Loss of Communications	Appendix 4 Review by SLT. Assess risk identifying impact, degree of disruption and likely period of disruption Group incident according to level 0-2 and respond accordingly
Deliberate act of violence:	Lock Down procedures if in school Appendix 4 Review by SLT. Assess risk identifying impact, degree of disruption and likely period of disruption Group incident according to level 0-2 and respond accordingly
Bomb threat or act of terrorism:	Lock Down procedures if in school Appendix 4 Review by SLT. Assess risk identifying impact, degree of disruption and likely period of disruption Group incident according to level 0-2 and respond accordingly
Death or serious injury at school or on excursion:	Emergency procedures , RIDDOR, Trip Policy Appendix 4 Review by SLT. Assess risk identifying impact, degree of disruption and likely period of disruption Group incident according to level 0-2 and respond accordingly
National Industrial Action –	Appendix 4 Review by SLT. Assess risk identifying impact, degree of disruption and likely

examples may include; Utilities, Fuel or Transport, Staff	period of disruption Group incident according to level 0-2 and respond accordingly
Large clusters of	Appendix 4 Review by SLT.
localised human to human viral infection – likely Epidemic	Assess risk identifying impact, degree of disruption and likely period of disruption Group incident according to level 0-2 and respond accordingly
What are the pre-planned arrangements for the following Severe Weather Events (Written arrangements attached Appendix 5):	
Flooding:	Go to www.environment-agency.gov.uk/floodline to view the flood map for our area and access information and advice on writing a flood plan
Heat wave:	Case by case review by SLT Assess risk identifying impact
Snow:	Sufficient supplies of salt and Premises manager monitors Access to school pathways /car park
Arrangements for the management of young people and staff involved in visits and off-site activities(attach written arrangements to this Plan if required):	
Off-site visits Information	24 hour access to information about off-site EVOLVE & Emergency contact details for off-site staff and parents
What processes are in place for continued learning during a prolonged Emergency:	
Electronic teaching i.e. School learning platform:	Directory backed up on the cloud accessible lesson plans. Seesaw and tapestry. Chrome books issued to pupils with no technology at home
Alternative school premises:	To be agreed with LA – suggest local schools
What are the pre-planned arrangements for safeguarding pupils and adults at Risk during an emergency?	
Vulnerable Children	Liaise with appropriate persons case dependent
Pupils / Staff with Disabilities	Liaise with parents /Case by case dependent and level of disability.
A Major IT incident	Appendix 7 covers in more detail but paper copies of contacts /icloud. Currently can communicate to staff through LGFL and ParentPay.

Appendix 2
Roles and Responsibilities

Role No.	ROLE	RESPONSIBILITIES	Primary Role Holder Contact details	Deputy Role Holder Contact details
1	Executive Head Teacher (or Head of School)	Agree/authorise implementation of the SEP. Once implemented, to maintain liaison with Local Authority, civil emergency services (at senior level) and School Governors. Ensure senior oversight of the SEP is maintained in line with the strategic aims. Agree with LA Communications Staff/Governors a series of press holding statements. Give press briefings (as required). Appoint member of school admin as personal loggist/record keeper.	Executive Head Teacher or Head of School	Head of School
2	School Emergency Plan Coordinator (Business Manager or another senior member of staff)	To undertake coordination of the SEP in accordance with Executive Head Teacher's direction. Coordinate call-out/appointment of designated staff. Liaise with LA regarding support required. Notify civil emergency services, as required, that the SEP has been implemented (and why). Ensure a member of admin staff is appointed to maintain formal log of decisions made and rationale (including issues considered and rejected and why).	Head of School	School Business Manager /Assistant Headteacher
3	Media /Communications Officer	Agree with Executive Head Teacher appropriate media strategy/media briefing schedule. As incident/emergency progresses, agree press releases with Executive Head Teacher and LA/CES (where appropriate). Ensure Executive Head Teacher is properly briefed in advance of each scheduled press briefing. Maintain control release of press statements as per briefing schedule	Head of School	School Business Manager /Assistant Headteacher
4	Parents/Pupils Liaison Officer	Maintain contact with parents and pupils throughout the incident/emergency. Ensure parents and pupils receive appropriate briefings (before scheduled media briefings). Ensure parents and pupils are made aware of closure/reopening timings. Post incident, consider return to normality issues, memorial services, where appropriate. Maintain liaison with transport providers re: school bus timetables etc.	School Business Manager /Assistant Headteacher	Office Staff
5	Premises Manager/Caretaker	As directed by SEP Coordinator, open school premises/specific areas within the school as required. Ensure school premises remain fit for purpose. Maintain utilities throughout the incident/emergency.	Premises Manager	Premises Contractor

6	Welfare Officer	Monitor all staff and persons involved in SEP are coping with pressure/tasks	Head of School	School Business Manager /Assistant Headteacher
7	Admin/Support	Provide admin support/loggist to Executive Head Teacher. As directed by SEP Coordinator, to undertake support functions, e.g. loggist/record keeper. Ensure telephones are properly staffed. Control access to school premises of all visitors.	Office Staff	Office Staff

Appendix 3 – ACTIONS TO BE TAKEN

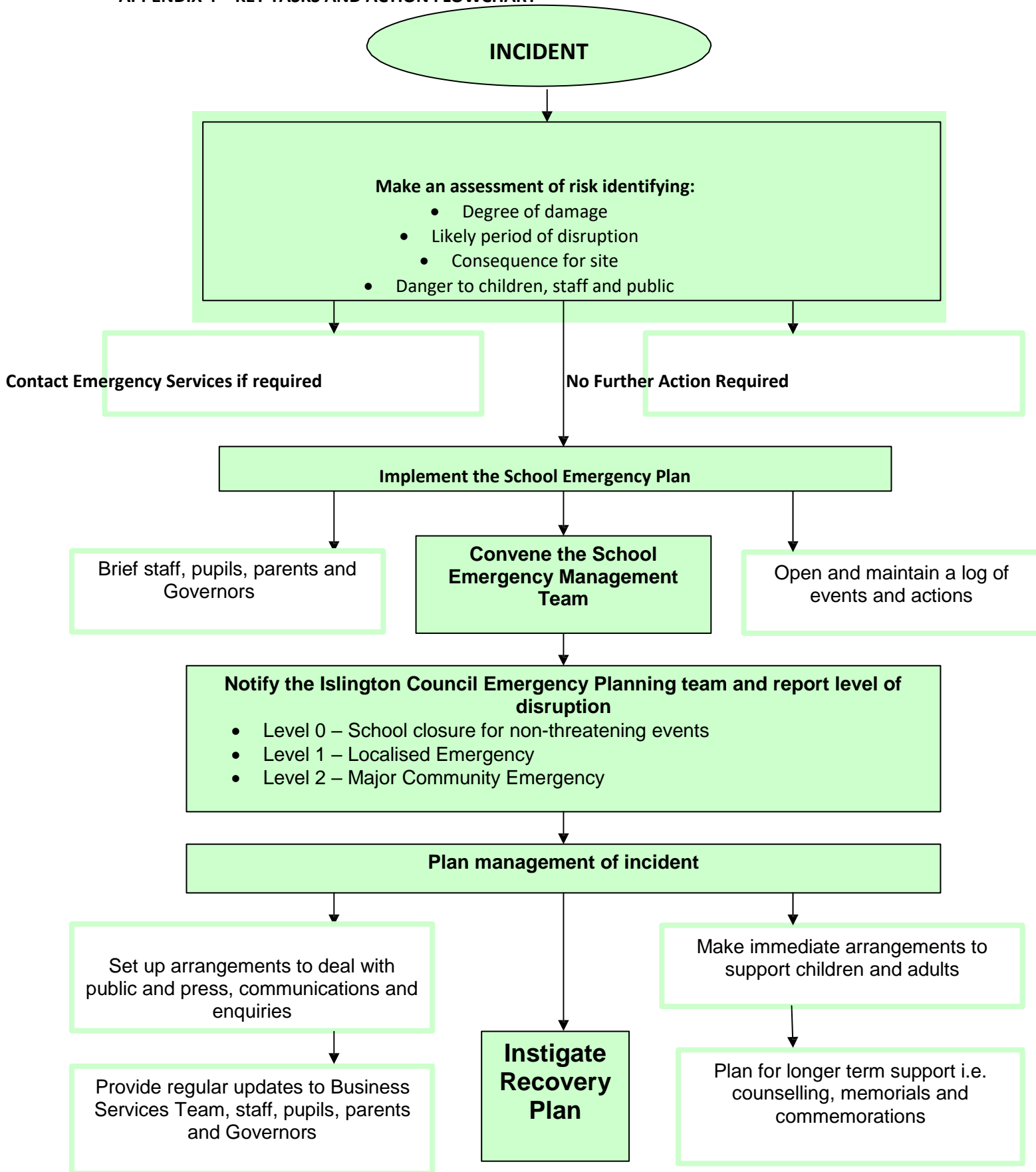
Stage	Action Required	Who is responsible
Stage 1 – Initial Actions	Agree/Authorise implementation of SEP	Executive Head Teacher or Head of School
	During term time consider whether to close the school, however unless there is overwhelming pressures, this should be avoided and you should endeavour to maintain normal routines and timetables.	Executive Head Teacher or Head of School
	Notify Governors	Executive Head Teacher or Head of School
	Implement SEP and initiate call-out (if outside school hours)/appointment of SEP role holders	School Emergency Plan Coordinator
	Open, and continue to maintain, a log of all factual information received, actions taken/rationale (including actions considered and discounted and why) and the time of those events (see appendix 10)	Office Staff
	Make every attempt to clarify exactly what has happened	School Emergency Plan Coordinator
	Consider whether incident requires involvement of Local Authority Liaison Officer (It is requested that initial contact always be made with the Local Authority in emergencies in case they have wider significance)	Executive Head Teacher or Head of School or School Emergency Plan Coordinator
	Establish who will be the main point of contact throughout the incident and notify Local Authority of the details	School Emergency Plan Coordinator
	Identify any other telephone lines not generally known to the public, mobile or direct lines, which could be used for outgoing calls in an emergency as the main school number may quickly become jammed.	Premises Manager/caretaker
	In the event of a power failure, a powered switchboard system may not work,	Premises Manager/caretaker

Stage	Action Required	Who is responsible
	but a telephone plugged directly into the first telephone point coming from the exchange should provide a useable line. The location of this telephone should be identified in the plan.	
Outside of term time consider	Arrange for the caretaker to open certain parts of the school as appropriate and to be available and responsive to requests	Executive Head Teacher or Head of School
	Arrange for immediate school administration support	School emergency plan coordinator
	Think about what you are wearing when you go into school, in case you are unavoidably drawn into a TV interview	Executive Head Teacher or Head of School
	If the incident does attract media attention, postpone media comment until after the council's communications officer is consulted.	Executive Head Teacher or Head of School
	It is especially important that if names of those who may be involved in an incident are known DO NOT release – or confirm – them to anyone, before those identities are <u>formally</u> confirmed and parents are informed.	Media Communications officer
Stage 2 – Once incident is established	Brief School emergency plan coordinator on regular basis	Executive Head Teacher or Head of School
	Set up arrangements to manage visitors – arrange for their names to be recorded	Office Staff
	Agree appropriate identification of staff by using badges	Office Staff
	Set up arrangements to enable accurate information to flow into and out of the school	Office Staff
	Ensure that staff manning phones maintain records of all calls received	Office Staff
	Media calls are directed to the Media/communications officer	Office Staff

Stage	Action Required	Who is responsible
	Arrange for staff not just teaching staff to be called in and, if necessary, briefed at an early stage.	School Emergency Plan Coordinator or Media/Communications officer
	Arrange subsequent briefings at least twice per day for 10 minutes	School Emergency Plan Coordinator or Media/Communications officer
	Monitor how staff/colleagues are coping under pressure	Welfare officer
	Pupils should be informed as soon as possible, if in term time, in small groups by an adult who is familiar to them by giving accurate, factual information	Parents/pupils liaison officer
	In cases of a tragic incident the contact the Education Psychology Service who will be able to provide advice on the best way to inform pupils	Parent/pupils liaison officer
	Brief SEMT and all staff and pupils not to speak to the media	Schools Emergency Plan co-coordinator
	To arrange, if appropriate, for SEMT members to each have access to the Next of kin list	Parents/pupils liaison officer
If pupils are involved	Notify parents if pupils are involved in an incident, (if it is a major incident the parents may well have already heard, so it may be appropriate to ask the parents to come to the school for a briefing and support)	Parents/pupil liaison officer
	Maintain regular contact with parents	Parents/pupil liaison officer
	If incident is away from school, seek police advice whether parents should travel to scene, or whether children should be taken home	Parents/pupil liaison officer
	Ensure staff have regular breaks	Welfare officer
	Maintain regular contact with all staff	Welfare officer

Stage	Action Required	Who is responsible
	Maintain contact with the local authority liaison officer for the duration of the incident	School emergency plan coordinator
Stage 3 – Period following the close of the incident	If appropriate seek advice from local authority emergency planning team and local clergy on special assemblies/funeral/memorial services	School emergency plan co-coordinator or parents/pupils liaison officer
	Prepare report which should be a joint report if other agencies are involved	Executive Headteacher or Head of School
	Arrange for a member of staff to make contact with any pupils either at home or in hospital that have been affected	Parents/pupils liaison officer
	Make sensitive arrangements for the return to school	Parents/pupils liaison officer
Stage 4 – Longer term issues	Work with staff to monitor pupils informally	Parents/pupils liaison officer
	Clarify procedures for referring pupils, mark anniversaries	Head Teacher or Assistant Headteacher
	Remember to make any new staff aware of which pupils were affected and how they were affected	Head Teacher or Parent/pupil liaison officer
	Remember that legal processes, inquiries and even news stories may bring back distressing memories and cause temporary upset with the school	Executive Head Teacher or Head of School, Parent/pupil liaison officer/Welfare officer

APPENDIX 4 – KEY TASKS AND ACTION FLOWCHART



Appendix 5 – MEDIA BRIEFINGS

The media are a fact of life and whether you like them or not they will be present at any incident or emergency and have to be accommodated. The media can be a very useful ally in ensuring your messages reach a wider audience but conversely, if they feel you are not being entirely honest and open with them they may take the matter into their own hands and become intrusive and possibly fill any gaps with speculation which can be counter-productive.

Following the initial holding statement, the media will expect regular briefings. To avoid the media intruding onto school premises it would be helpful if a pre-arranged media centre, off-site, is identified in conjunction with the Local Authority to which the media can be directed and a schedule of planned briefings published.

You should ensure that, so far as practicable, Governors, staff, parents, pupils and other persons connected with the school and involved in the incident or emergency are made aware of the content of any briefing before the media. There can be few more distressing moments for any parent than to hear details of an incident involving their child from the media rather than from the school authorities.

Media interviews - Points to note

Formal and informal media interviews should only be given by the nominated member of staff, who will have received appropriate training.

Do not allow the media onto the school premises or give them access to the children unless there is a specific reason and permission and consents are in place. In most serious cases, the Police are likely to take the lead when dealing with the media, and offer some protection against media intrusion.

Ensure that pupils, staff, governors and parents are given accurate, up-to-date information at regular intervals, in advance of any media release wherever possible, and encourage them not to speculate or to encourage rumours.

Further considerations should be:

- Have another person with you, if possible, to monitor the interview.
- If possible, agree an interview format i.e. establish what the interviewer wants to ask.
- Be prepared to think on your feet, but try to decide beforehand what you want to say. Do not read it out.
- Remember you could be quoted on anything you say to a journalist, even if it is not part of the formal interview.
- Be prepared to say you cannot comment.
- Don't over-elaborate your answers
- Refuse requests for photos or schoolwork of children/staff involved.
- Try to keep a grip on your emotions during interviews - especially if it is TV.
- Most journalists are responsible, but check where interview/camera team go, when interview is over.
- Ensure you remove any microphones which you may have been wearing for any interview and avoid 'off-camera' comments.

Appendix 6 – SEVERE WEATHER

Preparing for a Severe Weather event.

These guidelines are intended to inform schools of procedures for dealing with exceptional and emergency closures during severe weather. School closures disrupt children's education therefore schools should plan for severe weather on the assumption that they will generally stay open wherever possible, with closure always considered as the last resort.

School severe weather contingency plans should be prepared well before the bad weather season so that all staff, parents / guardians and pupils understand them.

They should contain:

- General information, such as how to contact pupils' families and staff.
- Maintaining stocks of salt or grit.
- Identifying which walkways or areas need to be kept clear to allow people to get around the premises safely. *(Provided staff follow the guidance provided by Islington Council, act in a responsible manner and do not create additional hazards they will be covered by the Islington Council Public Liability insurance).*
- Know how many staff members need to get in for the school to operate safely, if not to deliver the full normal curriculum.

It is therefore important that contingency plans are developed according to the local requirements of the individual establishment. Plans should include arrangements for issues such as roles and responsibilities, communication and media management, as well as how information about potential school closures and re-opening will be communicated to pupils, staff and parents. Points to remember when remaining open during Severe Weather:

Remaining open during severe weather may increase risks arising from less supervision, longer journeys to and from school, minor slips and bumps, etc. There may be practical steps you can take to manage these increased risks, for example:

- Reducing the extent to which children have to move between school buildings for different lessons.
- Bringing some classes together in the hall to ensure adequate supervision.
- Ending the school day early so that children do not get home too late (while making arrangements for children who cannot get collected by parents until later).

When severe weather coincides with public examinations, every effort should be made to remain open for examination candidates, even if the rest of the school is closed.

Points to remember when making the decision to close during severe weather:

Closing a school is never an easy option. In taking a decision to close a school, the safety of pupils, staff and visitors is of paramount importance.

The decision to close is delegated to school governing body and head teachers who will know local weather and ground conditions, and the likely impact of the weather on the numbers of staff and pupils who will be able to

get into school.

However before making the decision to close, the head teacher, in conjunction with the governing body should undertake a risk assessment and decide if there is significant risk of severe injury, ill health or inability to comply with relevant legislation which would then lead to their decision to close part or all of the school.

If the Council receives a severe weather warning this will be communicated to schools by e-mail. This does not mean that your school has to close. The decision to close must be assessed individually by each school and may relate to whether children live within walking distance or where most pupils travel by public transport.

The attendance of many pupils will depend on road conditions and the decision of transport providers whether or not to operate. Schools should liaise with transport contractors before making any decision as this will provide information on how many pupils to expect if the school remains open.

If the school decides to close, the contractors must be notified as soon as possible. However if this decision is made after school buses have begun their journey to school, it is important to remember that bus contractors arriving at school with the pupils on board are under no obligation to take pupils home again immediately. School staff must remain at school to supervise the pupils remaining on site until contractors can take them home.

In timing the decision, it will be important to balance the likely accuracy of weather forecasts against the benefits of early decisions to help parents and staff plan ahead; in many cases, decisions will however need to be taken in the hours immediately before the start of the school day. However it may sometimes be necessary for schools to close during the day; for example, if the weather is deteriorating and children may not be able to get home later.

Once the decision to close the school has been reached it will be necessary to communicate this message as promptly as possible to all relevant parties, including the local authority, local radio stations and any transport services.

School should have a variety of methods to get information to parents, staff and pupils about closures and re-opening.

These could include:

- Posting notices on the school gates
- Messages via the local media
- School and LA websites
- Staff telephone cascade
- Parent telephone cascade
- Text messaging, social networking sites such as Twitter!

Staff Attendance

Many members of staff will live some distance away from their schools and transport difficulties may prevent them reaching their school, however in the event of schools being closed to students, staff are still expected to report for work, unless notified differently by the head teacher.

Head teachers should, in consultation with governors, staff, trade unions and professional associations, take into account, among other factors (including the well-being and family needs of staff); how/where staff could

best support the school's approach to remote learning.

Supporting Learning during School Closure

Prolonged school closures could seriously affect children's education and schools have a '*legal duty to provide education at school or otherwise*' for children who for any reason, may not for any period, receive suitable education unless such arrangements are made for them".

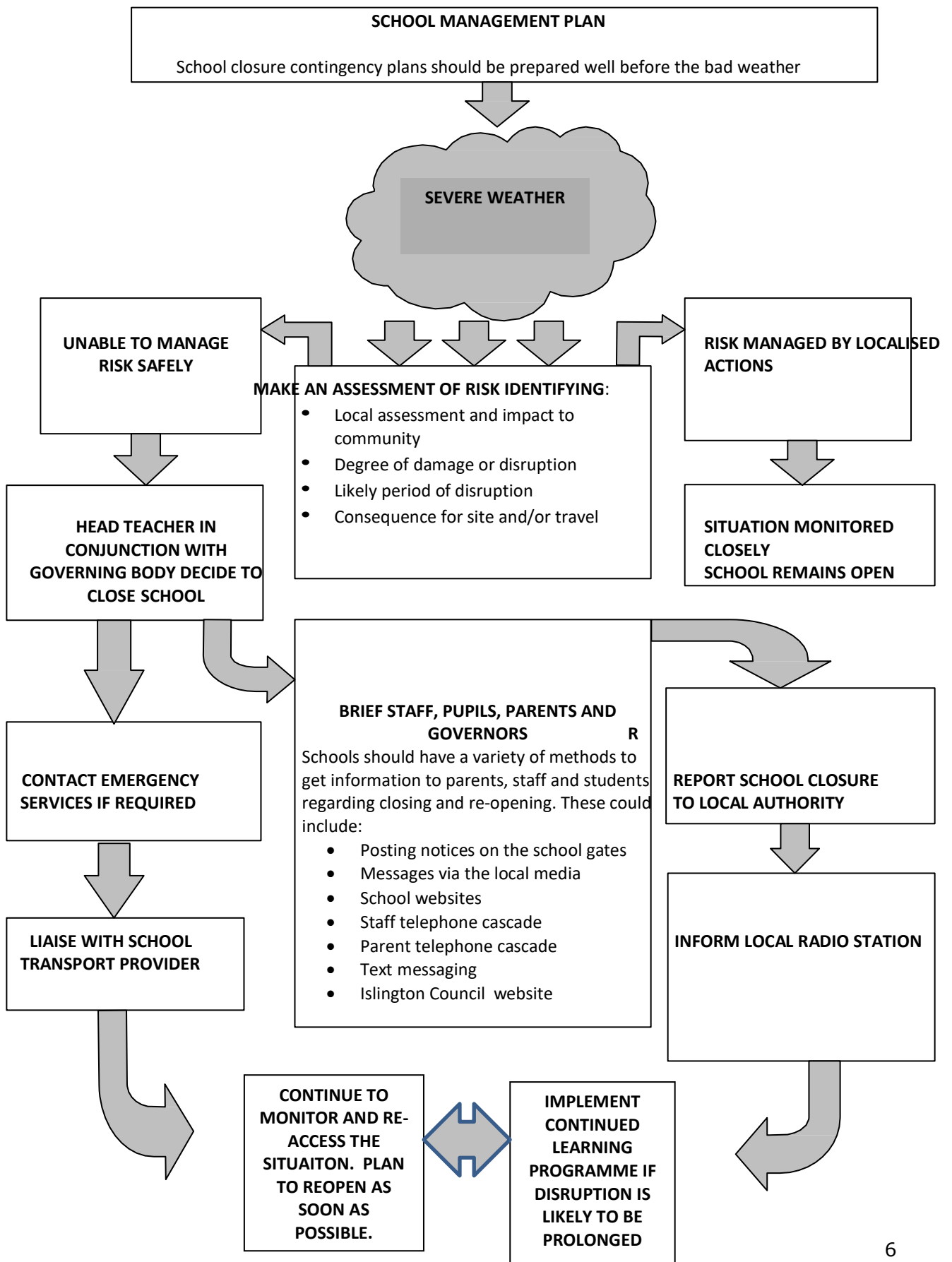
Schools should ensure that a reasonable level of education is provided for all children if pupils are unable to attend schools due to school premises being closed to students during term time.

In cases where schools decide to close for a temporary period it may be possible to support pupils' learning during the closure, though the extent to which this will be possible will vary from school to school and may depend on the length of the closure.

In considering this issue, schools need to take account of:

- a. The accuracy of contact details they have for pupils and their families;
- b. The proportion of children who have access to the internet and e-mail at home, and whether the school's IT systems allow those pupils with IT facilities to access the school's own systems from home;
- c. Security and child protection issues; for example, the personal addresses, e- mail and telephone details of staff should not be made available to pupils or their parents.

Severe Weather School Closure Flow Chart



Appendix 7 - an incident that would affect IT services for the school

Purpose of Plan

The purpose of this plan is to minimise the impact of such losses by making contingency plans and putting measures in place for essential IT processes to be maintained.

Introduction

This is an IT major incident response plan for St Joseph's Catholic Primary School & Nursery. This plan is to be invoked in the event of an incident that would affect IT services for the school.

Definitions

Incident Response Plan (IRP)

A documented set of procedures and information intended to deliver continuity of critical IT activities in the event of a disruption.

Incident

An event that causes disruption to the organisation.

Critical IT services could be disrupted by loss of:

- key data because of a ransomware attack
- key services because of a ransomware attack
- communications networks (e.g. email, phones)
- other key services (e.g. school MIS).

Incident Response Team

In the event of a major incident an Incident Response Team (IRT) will be formed. The key roles of the IRT are to:

- Make decisions to apply appropriate resources
- Provide strategic direction
- Provide communications to key internal and external stakeholders (staff, students, parents, public bodies)
- Assume responsibility for co-ordinating incident management
- Liaise with Third party suppliers

IRT Contact Details

Name
Clare McFlynn (Head Teacher)
Louise Palmer (Business Manager)
Angela Noronha (Head of School)
Diana Roberts (AHT)
Dean Carter (IT Manager)
Premises Manager (PM)

Key Documents and Files

Document of File Name	Location	Backup Location	Document Owner
Major Incident Response Plan	School Office &	Premise Manager Office	SBM
Staff contacts list	ParentPay	Sims Cloud	SBM
Parents contacts list	ParentPay	Sims Cloud	SBM
Third party contacts list	FMS /SCR	FMS /SCR	SBM
Insurance documents	LBI	LBI	LA
Network documentation	Stored with Platinum IT	Office 365 backup	ITM
Secure password repository			ITM
Backup recovery keys	LGFL Support Portal	Stored with Platinum IT	ITM

Recovery Priorities

This section details the order in which systems should be restored to ensure that critical functions are available as soon as possible. As different systems have different priorities throughout the year this order should be reviewed by the IRT to ensure that it is still appropriate. For instance, the restoration of the school's MIS may be a higher priority during exam results weeks.

System/Service	Pre-requisites	Priority	Notes
Backup solution		Very High	Required to restore data
Active Directory/User account administration	Backup solution	Very High	Required for the majority of other services
Email		Very High	Required for communication
Management Information System		High	
Phone system		High	Not integrated to other systems
User files	Active Directory	Medium	
Access control			Not integrated to other systems
CCTV		Medium	Not integrated to other systems
Google Workspace		Medium	
Education Apps	Active Directory	Low	
Printing	Active Directory	Low	
Safeguarding			
SEND			

Key Service Providers

This section provides a record of key service providers that form part of the school's IT services.

Name	Type /description of service	Contact details	Notes
Police – Action Fraud	National reporting centre for fraud and cybercrime	0300 123 2040	Available 24/7 for businesses
LA/Borough	Islington		
Information Commissioner's Office	Regulatory office in charge of upholding information rights.	ICO breach reporting website 0303 123 1113	Will need to be informed within 72 hours if data has been stolen during the incident.
LGfL	Internet connectivity and security product licensing, VOIP (Phone System)	020 82 555 555 Option 5 Support site	
Sophos	Antivirus solution	Sophos Central	
Gridstore	Cloud backup solution		
Third party support organisation	Platinum IT Support	0845 519 4284	
CCTV provider	Platinum IT Support	0845 519 4284	
Access control provider	Chubb		

Incident Plan

Risk	Potential Triggers of the Risk	Current Mitigations
Loss of access to files and IT Systems	Ransomware attack Sabotage Phishing emails Fire/Flood Pandemic DDoS (Distributed denial of Server) Power failure	<ul style="list-style-type: none"> Daily backups encrypted and stored offsite Staff have remote access to email Antivirus software installed on all systems and checked regularly for correct configuration and automatic updates running Security updates applied to devices as soon as possible Administrative permissions limited to IT support staff Sophos phish used to raise awareness of threats LGfL DDoS protection provided via Janet network

Response Plan

1. Actions required in the event of a major incident				
	Action	Timing	Responsible	Complete
1.1	Verbal notification of incident / or identifies a problem through system alerts	Immediate	IT Manager	
1.2	Notification to IRT	Immediate	IT Manager	
1.3	Assessment of scope of incident and options for limiting impact	Within 1 Hour	IT Manager	
1.4	Review recovery priorities	Within 1 Hour	IRT	
1.5	Communicate with school staff Inform Action Fraud	Within 1 Hour	IRT	
1.6	Estimated recovery time / invoke full or partial recovery plan	Within 1 Hour	IRT	
1.7	Communicate with parents if required as part of school day	Within 2 Hours	Headteacher	
1.8	Regular updates to IRT and school staff	2 Hourly	Headteacher IT Manager	
1.9	Communicate with Public bodies as required		Headteacher	

Appendix 8 – SUGGESTIONS FOR CONTENTS OF A GRAB BAG

Electronic Grab bag as all items are available on the cloud

Recommended items

- School plans or drawings
- Log books, pens and blank paper
- School inventory
- Evacuation details and locations of evacuation points
- Alarm
- Copies of other key documentation e.g. insurance policies
- Contact information (this should ideally be kept in a folder in a sealed envelope so that it can only be opened at the time of disruption)
 - Pupil records, names, addresses and contact numbers
 - Information on pupils or staff with specific medical requirements
 - Parental contact details
 - Staff contact details
 - Governing body contact details
 - Islington council contact details
 - Transport providers
 - Utility company details

Useful items to consider

- Torch and batteries
- Multi purpose phone charger
- Notepads and pens for log keeping
- First aid kit
- Mobile phone

Appendix 9

Emergency Contact Information

Islington Emergency Planning	020 7527 2000
Corporate Health and Safety	020 7527 2230
Education Welfare	020 7527 5833
Education Psychology	020 7527 5783
Schools HR	020 7527 5677
Children's Services Reception	020 7527 5768
Risk and Insurance	020 7527 4262
Transport and Depot Manager	020 7527 5501
Health and Safety Executive	0845 3000 9923
British Transport Police	0800 40 50 40
The Foreign Office	020 7270 1500
Environment Agency	0800 80 7060
Met Office Weather Call	09014 722062
Gas	0800 111 999
The Samaritans	08457 909090
Teacher Support Network	08000 562 561

JOB CARD: INCIDENT MANAGER

PRIMARY FUNCTION: Coordinates the school response to the incident and manages the school team.

REACT	Establish a basic overview of the incident	
	Determine if blue light services are required	
	Determine whether to evacuate/invacuate premises	
	Gather basic information (Incident Information Sheet)	
	Inform Children's Services of the incident	
	Determine if evacuation of the site is required	
RESPOND	Determine if emergency plan requires activation	
	Identify who needs to be informed of the incident	
	Assign staff members to management team roles	
	Gather management team together at designated location	
	Ensure staff are clear on designated responsibilities	
	Re-assess the situation	
	Consider incident impacts and determine initial response	
	Ensure Decision Log is started	
	Implement Tactics: Communications	
	Implement Tactics: Educational Visits	
	Implement Tactics: School Closure	
	Implement Tactics: Reception Centre	
	Continue to liaise with other agencies/blue light services	
	Monitor the situation, continue to take decisions and record actions	
RECOVER	Assess the situation with other stakeholders (LEA, insurance etc)	
	Determine interruptions and disruptions and how long they will last	
	Identify potential impacts and action to be taken	
	Identify resources required to recover	
	Consider how normal school life may be maintained	
	Consider the need for remote learning	
	Ensure stakeholders are kept informed	
	Ensure post-incident support is available	
	Complete any necessary forms and paperwork	
	Arrange a debrief for staff	
	Represent the school at other debriefs and where necessary produce report	
	Review emergency plan	
	Share lesson learnt with other schools	

JOB CARD: PARENT LIAISON

PRIMARY FUNCTION: Acts as the link and point of contact between the school and the parents/guardians of school pupils.

REACT	Assist with evacuation/invacuation if parents on-site	
	Obtain up-to-date list of parent contact details for all pupils	
	Provide parent contact details to police where requested	
	Liaise with 'Casualty & Welfare' to identify pupils that may be casualties and provide parent contact details	
	Liaise with 'Casualty & Welfare' to identify pupils that may be vulnerable and provide parent contact details	
	Liaise with 'Casualty & Welfare' and emergency services to identify pupils that may be missing and provide parent contact details	
RESPOND	Liaise with 'Communications' to identify dedicated telephone for incoming calls from parents and answer calls to pre-prepared message (see Tactics: Communication)	
	Liaise with 'Communications' to prepare outgoing message/s for parents and method of delivery (see Tactics: Communication)	
	Liaise with 'Casualty & Welfare', 'Communications' and police over communication with parents of pupils who are casualties, missing or vulnerable	
	Implement 'School Closure' procedure where necessary (see Tactics: School Closure)	
	Liaise with 'Casualty & Welfare' and 'Educational Visits' to identify appropriate reception area for parents (on-site or off-site)(see Tactics: Reception Centre)	
	Identify appropriate number of staff required to manage the reception area	
RECOVER	Implement 'Remote Learning' plan where necessary	
	Keep parents informed of recovery procedures/school re-opening timetable	
	Where appropriate, obtain and offer further contact numbers to parents for support or additional information	
	Keep parents informed of memorials, sympathy arrangements etc	
	Inform parents of school re-opening procedures	
	Review procedures and attend debriefs	

JOB CARD: ADMINISTRATOR

Primary Function: Supports Incident Manager on initial actions. Maintains a central decision log and records any information received or relayed. Provides general support to other team members.

REACT	Contact emergency services when requested by Incident Manager	
	Initiates evacuation/invacuation procedures when requested by Incident Manager	
	Collect 'School Emergency Pack' (grab bag)	
	Collect copy of Emergency Plan and Guidance	
	Contact alternative evacuation site/s where necessary	
	Gather basic information and complete Incident Information Sheet with Incident Manager	
RESPOND	Inform relevant parties identified by Incident Manager of incident/plan activation	
	Ensure those with incident management roles/responsibilities meet at pre-arranged location	
	Ensure that refreshments, supplies and equipment required are available	
	Commence master log of decisions and actions taken	
	Continue to collate incident updates and relevant information	
	Provide support and assistance to other team members	
RECOVER	Arrange debriefs for staff involved in managing the incident	
	Attend debriefs and take notes	
	Review 'Administrator' procedures	
	Collate all relevant information, documentation and other related data	
	Ensure records and documents related to the incident are archived securely	
	Provide records and documents to relevant external agencies when requested	

JOB CARD: SITE

PRIMARY FUNCTION: Supports other team members with premises related issues and ensure the security of the site and those occupying the site.

REACT	Support 'Administrator' in implementing evacuation/invacuation procedures	
	Collect 'Premises Information' folder and provide information to emergency services	
	Meet emergency services and ensure that they can gain access where needed	
	Act as liaison between emergency services and management team if site is evacuated	
	Prevent access to the site by unauthorized persons or to ensure the safety of others	
	Ensure on-site assembly point remains secure and safe	
RESPOND	Liaise with 'Administrator' to ensure on-site facilities, if required have the necessary supplies and equipment	
	Liaise with 'Parent Liaison', 'Casualty & Welfare' and 'Educational Visits' to identify safe and secure reception areas	
	Prevent unauthorized persons/media from entering the premises	
	Assist in recording details of authorized visitors to the site and provide means of identification	
	Ensure parents/next-of-kin are directed to appropriate reception areas	
	Take action to secure premises if school is closed or points of access have been damaged	
RECOVER	Assist in identifying any damage or losses to the site, plant and equipment	
	Liaise with contractors, insurers, salvage experts and loss adjusters to make site safe and assess damage	
	Provide information to management team of estimated timescales for repair and restoration	
	Work with suppliers to replace plant and equipment lost or beyond repair	
	Identify suitable locations for leaving of sympathy message, flowers etc	
	Maintain security of premises during any period of extended closure	

JOB CARD: COMMUNICATIONS

Primary Function: Coordinates all communications functions and acts as liaison between school and local authority press officer.

REACT	Assist in evacuation/invacuation of the site and alerting staff of incident	
	Obtain details of incident from 'Administrator'	
	Liaise with emergency services in responding to immediate media enquiries	
	Liaise with 'Parent Liaison' in responding to immediate parent enquiries	
	Inform and seek support and information from LA communications officer	
	Report serious incidents to the appropriate authorities	
RESPOND	Prepare basic facts statement in conjunction with LA press officer and advise staff on talking to parents and press	
	Liaise with 'Parent Liaison' to identify dedicated telephone that can be used for incoming calls	
	Liaise with press officer to identify dedicated line that can be used for media incoming calls	
	Ensure those answering incoming enquiries are aware of the approved message to give	
	Liaise with 'Casualty & Welfare', 'Parent Liaison' and police over contacting parents of pupils who are casualties, missing or vulnerable	
	Identify strategy to be used to provide out going information on incident, school closure etc (see Tactics: Communication)	
	Liaise with 'Site' to ensure media do not gain unauthorized access to the site, staff or pupils	
	Liaise with 'Administrator' to gather information as incident progresses	
	Monitor media response to incident in conjunction with press officer and react accordingly	
RECOVER	Keep media informed of developments in the recovery process	
	Be aware of media interests/potential intrusion into memorials etc	
	Liaise with 'Parent Liaison' and 'Casualty & Welfare' to provide advice and guidance to parents on talking to the media	

JOB CARD: CASUALTY & WELFARE

PRIMARY FUNCTION: Coordinates initial response to casualties and acts as point of contact for next-of-kin/parents of pupils

REACT	Assist with any evacuation/invacuation of those with vulnerabilities	
	Coordinate actions involving first aid and administration of medicines	
	Ensure all persons are accounted for/report on missing persons	
	Identify any vulnerable persons directly/indirectly involved in the incident	
	Record details of those injured/missing etc and liaise with 'Parent Liaison'	
	Keep accurate records of anyone admitted to hospital or treated by the emergency services	
RESPOND	Establish arrangements necessary to meet welfare needs of pupils, staff, parents, visitors	
	Liaise with 'Communications', Parent Liaison' and police regarding contacting parents/next-of-kin of those harmed, missing etc	
	Organise for a member of staff to attend hospital/s where those harmed have been taken	
	Liaise with 'Parent Liaison' and 'Site' to ensure parents can collect vulnerable pupils at appropriate reception area	
	Monitor the on-going well being of pupils and staff directly involved but unharmed	
	Seek support and advise from LA educational welfare and educational psychologists	
RECOVER	Organize memorials/sympathy procedures	
	Organize appropriate on-going welfare and support to pupils and staff (see Tactics: Welfare and Support	
	Attend debriefs and keep managers informed of ongoing issues	
	Review procedures and share lessons learnt	

JOB CARD: EDUCATIONAL VISITS

PRIMARY FUNCTION: Acts as point of contact for group leaders undertaking educational visits at the time of the incident.

REACT	Identify any school trips being undertaken and collect relevant documentation	
	Determine what trips will be affected (directly or indirectly)	
	For trips directly involved, liaise with 'Administrator' to ensure that Incident Information Sheet is completed	
	Identify any vulnerable pupils on trips from documentation	
RESPOND	Liaise with 'Parent Liaison', 'Communications', Casualty & Welfare' to make arrangements to contact parents/next-of-kin of those harmed on trip	
	Determine if any parents need to travel to join the educational visit and how this will be achieved	
	Liaise with group leaders on a regular basis to update on developments and to offer re-assurance	
	Consider if trips will need to return and the arrangements required to achieve this	
	Liaise with appropriate stakeholders for trips that are overnight stays or overseas	
	Determine arrangements for notifying parents of arrangements to be adopted for returning trips	
	Liaise with 'Communications' over any media enquiries made directly to the group leader/visit site	
	Liaise with 'Parent Liaison' and 'Site' to identify appropriate reception areas for returning trips	
	Identify staff required to manage the reception area	
RECOVER	Arrange debrief with staff on trips	
	Liaise with 'Casualty & Welfare' in relation to on-going welfare issues of staff and pupils	
	Collate any paperwork from group leaders	
	Attend debrief with Incident Manager	
	Review procedures and share lessons learnt	

Appendix 10

Sources of further information

Health and Safety guidance, is available from Islington Corporate Health and Safety Team on 020 7527 2230 or by email to corporatehealthandsafety@islington.gov.uk

Government Advice on emergency planning
<https://www.gov.uk/government/policies/emergency-planning>

Emergencies and Severe Weather: Schools and Early Years Settings
<https://www.gov.uk/guidance/emergencies-and-severe-weather-schools-and-early-years-settings>

EMERGENCY EVENT LOG

APPENDIX 11 – EXAMPLE LOG SHEET

[illegible]

Appendix 12

Glossary of Terms

BST	Business Service Team (Local Authority)
CCA	Civil Contingencies Act 2004
CES	Civil Emergency Services
LA	Local Authority
LALO	Local Authority Liaison Officer
SEMT	School Emergency Management Team
SEP	School Emergency Plan